## **Punctuation Basics**

## Helping You to Communicate More Effectively

## **PUNCTUATION SHORTCUTS:**

**Comma:** tells the reader when to pause.

**Period:** indicates the end of a sentence.

Question Mark: asks the reader for a response.

**Exclamation Mark:** expresses shock, surprise or anger.

## What Is Punctuation?

Punctuation enables your reader to understand what you're saying. When you forget to use punctuation, or you use it incorrectly, the reader can get the wrong idea.

For example, what's wrong with this sentence?

"I like cooking my family and my cat."

Adding **commas** to the list tells the reader when to pause, and makes your meaning clear.

"I like cooking, my family, and my cat."





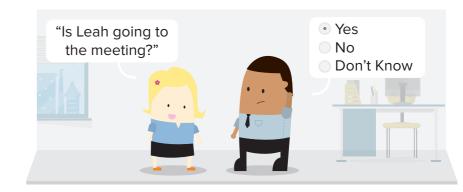
3

A **period** or **full-stop** indicates a longer pause. It tells the reader that the sentence has ended, and that the next one will likely introduce a new idea.



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A question mark asks the reader for a response.



Mind Tools Mail

Subject: Christmas Bonus News!

Subject: Bonus News!!!

Subject: Bonus News!!!

But using too many can make you seem less serious, especially in business writing.

To learn more Punctuation Basics, read our article at: mindtools.com/punctuation-basics

"I wonder if this is too high."

But some questions don't need an answer, so they don't need a question mark.